

# Airport Tour Program





# Welcome

Thank you for your interest in booking a tour at Fort McMurray International Airport (YMM). We are very proud of our facility and look forward to hosting you and your group and showing you the many exciting features of YMM! Some of the highlights include:

- Airport operations behind the scenes
- Fort McMurray's rich aviation history including artifacts and exhibits
- Our Observation Area and Flight Deck
- Our airport-wide art program & our award-winning architecture
- And more!

Please read through the following pages to learn what options are available to you on your airport tour, and how you can make the most of your experience visiting YMM.

## **Requirements and Deadlines**

10 business days prior to visit date	Visiting group to submit completed tour request form (attached).
7 business days prior to visit date	Commercial department representative will contact the primary and secondary organizational contacts by email to confirm the date and time of the tour, or to propose alternate dates if necessary. The Commercial department will also send a tour itinerary.
2 business days prior to visit date	Organizational contact must submit the following to the Commercial department representative: <ul> <li>Confirmed number of tour guests and arrival times.</li> </ul>

## Reminders for Visitor Protocol

Since this is a working airport, please be sure to stay close to your staff guide during the tour, follow any directions they may give you, and keep discussions quiet in order to be respectful of other travelers and staff in the terminal.

# We look forward to welcoming you!

# **Types of Tours**

## Pre-Security Only

- Our most popular tour option!
- Group size 1 30 people
- Organizers should allow for 45 minutes to 1 hour for this type of tour

#### Tour Itinerary

A typical tour at YMM would be approximately 45 minutes to 1 hour in length, depending on enhancements.

#### Arrival

Upon arrival, your group will be met by a representative of the Fort McMurray International Airport

Tour of Terminal (approximately 45 minutes)

May include (subject to operational needs and time constraints):

- Operations centre
- Check-in counters
- Airport wide art program, architecture and building construction information
- Viewing of Canadian Air Transport Security Authority (CATSA) security screening
- Baggage claim area
- Third floor observation area with aviation history exhibits
- YMM Airport Fire Trucks



# Airport Tour Booking Request Form

## Organization & Contact Info

Name of organization:	
Please provide a brief description	
of your organization's activities	
and mandate:	

	Primary Contact (main person responsible for coordinating this tour)	Secondary Contact (backup required in case primary contact is unavailable)
Name:		
Title/Role:		
Email address:		
Office phone #:		
Cell phone #:		

# Number of Participants

Number of youth (age 5 or younger):	
Number of youth (age 6-10):	
Number of youth (ages 11-17):	
Number of adults (ages 18-64):	
Number of senior citizens (ages 65 and over):	
Total number of quests:	

# Preferred Dates & Tour Type

Due to operational requirements, we're unfortunately not always able to accommodate a visiting group's first choice for tour date and times. Please provide three options for dates and times when your group would be able to visit.

	First Choice	Second Choice	Third Choice
Date:			
Start Time:			

# **Optional Enhancements**

DNav Canada (Tower) DPhoenix Heli-Flight

\*Please note that tours to the Tower and Phoenix Heli-Flight are subject to availability and are not available on all tours. Transportation to the Tower and Phoenix Heli-Flight is the responsibility of the visiting group.

Please email your completed form to community@FlyYMM.com This form must be submitted at least 10 business days in advance of the earliest proposed tour date.